



**Should you need to return any products to us please complete this form and send it with your parcel.**

1. Complete this form in BLOCK CAPITALS. All parts of this form are required in order for us to process your return.
2. If you need to further explain the reason for return, please attach another sheet.
3. Post the products back to us ensuring that they are well packaged, we recommend using Royal Mail Recorded Delivery to ensure their safe arrival.

*Note: All products returned for exchange or refund due to them not being required must have not been fitted, be in their original packaging, include all accessories and instructions and be in a resalable condition. Unwanted products must be sent back within 28 days of you receiving the original order in order to obtain a refund or exchange.*

**Your Details**

Name	
Order Number	
Telephone	
Address	
Post Code	

**What Products are you Returning and Why?**

Product Code	Quantity	Reason for Return

Please tick this box if you have contacted us and ordered a replacement item (in the case of a incorrectly ordered or faulty product) and would like a refund \*

Please tick this box if you would like your product exchanged and include details \*

Please tick this box if you would like your product refunded \*

\* (see T&Cs)

**Send To-**  
**My Switch Shop**  
**(1Stop Electrics Group LTD)**  
**Carylls Lea**  
**Faygate Lane**  
**Faygate**  
**Horsham**  
**West Sussex**  
**RH12 4SJ**